SUMMER 2027

GAMEDAY OPERATIONS INTERN

SYNOPSIS OF JOB

An entry-level position providing hands-on experience in collegiate summer baseball. Join the Lakeshore Chinooks for the summer to gain a behind-the-scenes experience like no other. You'll learn the ins and outs of a sports organization within the Northwoods League. As a Game Day Operations Intern, you will play a multifaceted role in ensuring an unforgettable experience for our fans and corporate outings at Moonlight Graham Field. This internship provides a unique opportunity to gain experience across various aspects of game day operations, making you an integral part of our team's success both on and off the field.

RESPONSIBILITIES

Pre-Game

- Prepare the stadium by cleaning and setting up stands, kiosks, and back-of-house areas
- Stock food and beverages for hospitality decks, concessions, kiosks, coolers, and tankers
- Set up pre-game player meals and prepare hospitality decks for guests
- Coordinate with box office staff on deck assignments and guest information
- Complete additional pre-game setup tasks to ensure stadium readiness

In-Game

- Monitor and restock hospitality decks; coordinate with grill staff on food needs
- Provide bartending support as assigned
- Serve as a roaming point of contact for hospitality areas and assist guests as needed
- Maintain back-of-house operations and supply levels throughout the game
- Assist in supervising and supporting game-day staff performance
- Oversee activities in the Kids Zone and ensure a positive fan experience

Post-Game

- Clean and reset stands, kiosks, and back-of-house areas as part of stadium shutdown
- Oversee game-day staff end-of-shift responsibilities and facility closing procedures
- Organize and distribute post-game player meals
- Carry out stadium shutdown duties, including laundry tasks when scheduled
- Ensure all areas are secured and prepared for the next event

REQUIREMENTS

- Attend stadium set up & take down prior to and following the season
- Must be available for all Chinooks home games
- Quality and accuracy of work
- Exceptional interpersonal and communication skills
- Must be able to lift 40+ pounds
- Detail-oriented with a commitment to maintaining high standards of cleanliness and organization
- Ability to work collaboratively in a fast-paced, team-oriented environment
- Enthusiasm for engaging with fans and representing the Chinooks in the community
- Must be a current student (undergraduate or graduate)
- Conformance to company personnel, safety, quality, and housekeeping policies, procedures, and practices
- Comfortable interacting with all levels within the organization as well as outside contacts

TO APPLY:

SEND RESUME AND COVER LETTER TO HARRISON CARTER AT HARRISONC@LAKESHORECHINOOKS.COM | PHONE: 262-618-4659