



GAME DAY POSITIONS

Have fun where you work!

BOX OFFICE OVERVIEW:

Our box office staff are some of the first people our fans see entering Carson Park. We are looking for employees that like to have fun, can greet fans with a warm smile, and maintain excellent customer service.

BOX OFFICE ATTENDANTS | \$8.50/HR

Greet fans with a smile and assist them with the ticket-buying process, along with helping them choose the perfect seat at Carson Park. Must have the ability to work in a fast-paced environment and be 16 years or older.

TICKET TAKER | \$7.50/HR

Greet fans as they enter Carson Park while scanning their ticket for that night's game. Maintaining a clean and safe environment and monitoring for any prohibited items. Must have the ability to work in a fast-paced environment.

USHER | \$7.50/HR

Assist fans with finding their seats and giving them information about what's included in their seats—answering any general fan questions, such as directing them to the concession stand, bathrooms, and fan services. Must be able to work in a fast-paced environment and maintain an excellent level of customer service.

WILL CALL ATTENDANT | \$7.50/HR

Greet fans as they approach Will Call and check ID to ensure the correct fans are getting the right tickets; this includes working with group outing reps and player pass lists. Must maintain an excellent level of customer service.

FOOD AND BEVERAGE OVERVIEW:

Our food and beverage staff are easily some of our most important staff members at Carson Park. Food and beverage staff are responsible for keeping fans fed and their drinks cold during an Express game. All positions are required to keep a clean and sanitary environment. Must be able to work in a fast-paced environment.

BARTENDER | HOURLY PAY VARIES BASED ON AREA + TIPS

Keep the cold drinks coming, and greet fans with a warm smile! Bartenders must check IDs to confirm the legal drinking age is met, serve cold drinks, and maintain a high level of customer service. Minimal courses will need to be taken for this position. Must be 18 years or older

BOX SEAT SERVER | \$8.00/HR + TIPS

Greet fans in the box seat area of Carson Park, indicate if they have a VIP Box Seat ticket or a general Box Seat ticket, and let them know what each ticket comes with. Assist fans by taking orders and running their food and drinks throughout the game. Previous server experience is recommended but not required. Must be able to work in a fast-paced environment and be 18 years or older.

CASHIER | \$8.00/HR

The first-person fans see as they approach the concession stand. Greet fans with a warm smile and a positive attitude. Responsible for handling cash and credit card transactions, taking orders, and having strong knowledge of the food menu. Must be able to work in a fast-paced environment and be 16 or older.

FAN DECK SERVER | \$7.50/HR

Serving fans in our all-you-can-eat food area. Working closely with food and beverage staff to ensure food inventory levels are met throughout the game and maintain a high level of customer service.



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GRILLER | \$9.00/HR

Responsible for ensuring the Express are serving quality meat every time. Monitoring food inventory to ensure that food will stay supplied during games. Along with overseeing all fried food throughout the game. Must be 16 years or older.

RUNNER/FOOD STATION/FOUNTAIN SODA | \$7.50/HR

Runners are responsible for fulfilling orders from the cashiers; by doing so, they will work closely with those that work at various food stations and fountain soda pourers. The fountain soda pourers will work the Pepsi machines to ensure fans get their fountain drinks promptly. Food station attendants will oversee the popcorn, pretzel, and nacho stations to limit the number of servers touching these stations and ensure that inventory is consistent throughout the game. All positions are required to keep a clean and sanitary environment.

GAME DAY STAFF OVERVIEW:

Our game day staff interacts with fans throughout the course of the game and ensures that fans are having fun in a safe environment.

KIDS ZONE ATTENDANT | \$9.00/HR

Kids Zone attendants are responsible for ensuring a safe experience for kids and families and working with cash to sell wristbands or individual tickets for bounce houses, speed pitch, carnival games, and more.

FAN SERVICES | \$7.50/HR

Assist fans with general questions, check kids club members into the database and assist with handing out giveaway items. Must be 16 years or older.

MASCOT | \$10.00/HR

The heart and soul behind the Eau Claire Express. Engage the crowd with on-field games, high-fives, and lots of fun. Assist with on-field games throughout the game and work with the promo crew to hand out free items. Must be comfortable in a small space for an extended period of time and be 16 years or older.

WRISTBANDER | \$7.50/HR

Responsible for ensuring that all fans are wristbands when entering the Fan Deck and have the correct wristband on for drinking. Must be 18 years or older

PRESS BOX OVERVIEW:

Where all the magic happens, our press box crew is in charge of all the behind-the-scenes work that makes our night that much more exciting. Must be okay with working in a high elevated space and be 16 years or older for all positions.

CAMERA | \$9.00/HR

Catch all the incredible plays that get broadcasted on the webcast every night. Knowledge of working with cameras is recommended but not required. Northwoods League course is required to obtain this position and must be 16 years or older.

MESSAGE BOARD | \$7.50/HR

The controller of all messages! Working with the media relations staff to ensure that the correct players are in the database to have their name and school present on the RCU message board during at-bats.

MUSIC | \$7.50/HR

Help keep the beat strong at Carson park! Work alongside our marketing team to hit all the right notes with player walk-up songs, theme night music, and Take Me Out to the Ballgame!